

Booking Conditions and Information

BOOKINGS: All bookings need to be secured with a credit card. Confirmation will be sent by email or, if preferred, by letter

PAYMENT: The balance for your accommodation and any extras will be liable for payment at the time of your departure. We accept all major credit cards. Payment by cheque is accepted only up to the value of your guarantee card unless prior agreement has been made.

ACTIVITIES: We are happy to make arrangements on your behalf for any activities such as golf and horse riding. Payment must be made directly with the provider.

CAR PARKING: We have off road parking for up to 50 cars. There is no charge for this. Please note that we cannot accept liability for any loss or damage to vehicles.

CANCELLATIONS: We ask a £50 deposit to confirm the booking. For cancellations made up to six weeks prior to arrival, a £10 admin fee will be charged. Between two to six weeks prior to arrival, 50% of the deposit is lost. Within 14 days of arrival, the deposit is lost. Cancellations made within 48 hours prior to arrival will be liable for the full payment of the first nights booking.

Additional conditions apply for group bookings and inclusive hotel packages.

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